

GENERAL STANDARD DISCLOSURES		
General Standard Disclosures	Page number (or Link) Information related to Standard Disclosures required by the 'in accordance' options may already be included in other reports by the organisation. In these circumstances, the organisation may elect to add a specific reference to where the relevant information can be found.	External Assurance Indicate if the Standard Disclosure has been externally assured. If yes, include the page reference for the External Assurance Statement in the report.
STRATEGY AND ANALYSIS		
G4-1	- RBS Annual Report and Accounts 2017, pg. 6 – 11	
ORGANISATIONAL PROFILE		
G4-3	- Royal Bank of Scotland PLC	
G4-4	- RBS Annual Report and Accounts 2017, pg. 21-23 - http://www.rbs.com/our-brands.html	
G4-5	- Edinburgh, Scotland - RBS Annual Report and Accounts 2017, pg. 2 - http://www.rbs.com/about/worldwide-locations.html	
G4-6	- https://www.rbs.com/rbs/about/worldwide-locations.html	
G4-7	- RBS Annual Report and Accounts 2017, pg. 109, 371	
G4-8	- RBS Annual Report and Accounts 2017, pg. 198	
G4-9	- RBS Annual Report and Accounts 2017, pg. 24, 34, 330, 125. RBS employed 71,924 people as at 31 December 2017 (permanent headcount).	
G4-10	- RBS Annual Report and Accounts 2017, pg. 34	
G4-11	- https://www.rbs.com/rbs/sustainability/working-at-rbs/employment-practices.html	
G4-12	- https://www.rbs.com/rbs/sustainability/responsible-business/supply-chain.html	
G4-13	- RBS Annual Report and Accounts 2017, pg. 109	
G4-14	- https://www.rbs.com/rbs/sustainability/responsible-business/reputational-and-environmental--social--ethical--ese--risks-/managing-ese-risk.html - http://www.rbs.com/sustainability/downloads.html (Policies) - RBS Annual Report and Accounts 2017, pg. 32	
G4-15	- RBS Annual Report and Accounts 2017, pg. 32 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/external-commitments.html - https://www.rbs.com/rbs/sustainability/responsible-business/reputational-and-environmental--social--ethical--ese--risks-/soft-commodities-compact.html - https://www.rbs.com/rbs/sustainability/responsible-business/reputational-and-environmental--social--ethical--ese--risks-/equator-principles.html	

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	- http://www.rbs.com/sustainability/working-at-rbs/inclusion.html	
G4-16	- RBS Annual Report and Accounts 2017, pg.32 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/external-commitments.html - https://www.rbs.com/rbs/sustainability/responsible-business/reputational-and-environmental--social--ethical--ese--risks-/soft-commodities-compact.html - http://www.rbs.com/sustainability/working-at-rbs/inclusion.html	
IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES		
G4-17	- RBS Annual Report and Accounts 2017, pg. 229-356	
G4-18	- RBS Annual Report and Accounts 2017, pg. 38 - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/external-assurance.html - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/key-influences-in-our-operating-environment.html	
G4-19	- RBS Annual Report and Accounts 2017, pg. 38 - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/external-assurance.html - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/key-influences-in-our-operating-environment.html	
G4-20	- RBS Annual Report and Accounts 2017, pg. 38 - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/external-assurance.html - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/key-influences-in-our-operating-environment.html	
G4-21	- RBS Annual Report and Accounts 2017, pg. 38-42 - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/external-assurance.html - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/key-influences-in-our-operating-environment.html	
G4-22	- RBS Annual Report and Accounts 2017, pg. 38-42 https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/external-assurance.html - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/key-influences-in-our-operating-environment.html	

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G4-23	- RBS Annual Report and Accounts 2017, pg. 38-42 - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/external-assurance.html - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/key-influences-in-our-operating-environment.html	
STAKEHOLDER ENGAGEMENT		
G4-24	- RBS Annual Report and Accounts 2017, pg. 28 - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Stakeholder_Issues_2018_v7_3.pdf	
G4-25	- RBS Annual Report and Accounts 2017, pg. 28 - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/stakeholder-engagement.html	
G4-26	- RBS Annual Report and Accounts 2017, pg. 28 - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/stakeholder-engagement.html	
G4-27	- RBS Annual Report and Accounts 2017, pg. 28 - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Stakeholder_Issues_2018_v7_3.pdf	
REPORT PROFILE		
G4-28	1 January 2017 to 31 December 2017	
G4-29	22 February 2018	
G4-30	Annual	
G4-31	Group.Sustainability@rbs.co.uk	
G4-32	Core	
G4-33	- RBS Annual Report and Accounts 2017, pg. 42 - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/external-assurance.html	
GOVERNANCE		
G4-34	- RBS Annual Report and Accounts 2017, pg. 48, 50-116 - http://www.rbs.com/about/board-and-governance.html	

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ETHICS & INTEGRITY		
G4-56	- RBS Annual Report and Accounts 2017, pg. 19, 26 - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/OurCode_External.pdf	
G4-57	- RBS Annual Report and Accounts 2017, pg. 33, 224 - https://www.rbs.com/rbs/sustainability/customer-focused/conduct.html - https://www.rbs.com/rbs/sustainability/working-at-rbs/creating-a-healthy-culture.html	
G4-58	- RBS Annual Report and Accounts 2017, pg. 33, 224 - https://www.rbs.com/rbs/sustainability/customer-focused/conduct.html - https://www.rbs.com/rbs/sustainability/working-at-rbs/creating-a-healthy-culture.html	

SPECIFIC STANDARD DISCLOSURES		
Disclosures on Management Approach (DMA) and Indicators	Page Number (or Link) Information related to Standard Disclosures required by the 'in accordance' options may already be included in other reports by the organisation. In these circumstances, the organisation may elect to add a specific reference to where the relevant information can be found.	External Assurance Indicate if the Standard Disclosure has been externally assured. If yes, include the page reference for the External Assurance Statement in the report.
CATEGORY: ECONOMIC		
MATERIAL ASPECT: ECONOMIC PERFORMANCE		
G4-DMA (Financial Services Sector Disclosures)	- RBS Annual Report and Accounts 2017, pg. 4-5, 24-25 - https://www.rbs.com/rbs/sustainability/responsible-business/giving-and-volunteering.html	
G4-EC1 (Financial Services Sector Disclosures)	- RBS Annual Report and Accounts 2017, pg. 4-5, 24-25, 38-42, 229-356 - https://www.rbs.com/rbs/sustainability/responsible-business/giving-and-volunteering.html - https://www.rbs.com/rbs/sustainability/customer-focused/lending.html	
G4-EC2	- RBS Annual Report and Accounts 2017, pg. 30, 46, 403 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html	
MATERIAL ASPECT: MARKET PRESENCE		
G4-DMA	- http://www.rbs.com/sustainability/working-at-rbs/performance-and-reward.html	
G4-EC5	- http://www.rbs.com/sustainability/working-at-rbs/performance-and-reward.html	
MATERIAL ASPECT: INDIRECT ECONOMIC IMPACTS		
G4-DMA	- http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/financing-the-energy-sector.html - http://www.rbs.com/sustainability/responsible-business/enterprise.html	
G4-EC7	- http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html - https://www.rbs.com/rbs/sustainability/responsible-business/approach-to-climate-change/financing-the-energy-sector.html - https://www.rbs.com/rbs/sustainability/responsible-business/enterprise.html	

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G4-EC8	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2017, pg. 25 - https://www.rbs.com/rbs/sustainability/responsible-business/supply-chain.html - https://www.rbs.com/rbs/sustainability/responsible-business/enterprise.html - https://www.rbs.com/rbs/sustainability/customer-focused/accessible-banking.html 	<p>Total number of people supported through our enterprise programmes</p> <p>https://www.rbs.com/content/dam/rbs_com/rbs/Images/sustainability/pdf/EY_Assurance_Statement_RBS_2017_Strategic_Report.pdf</p>
CATEGORY: ENVIRONMENTAL		
MATERIAL ASPECT: ENERGY		
G4-DMA	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html - https://www.rbs.com/rbs/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html 	
G4-EN3	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	
G4-EN4	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	
G4-EN5	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	
G4-EN6	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	

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MATERIAL ASPECT: WATER		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 30 - https://www.rbs.com/rbs/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
MATERIAL ASPECT: EMISSIONS		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html - https://www.rbs.com/rbs/sustainability/responsible-business/reputational-and-environmental-social-ethical-ese-risks-/managing-ese-risk.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/financing-the-energy-sector.html	Total scope 1 and 2 location based CO2-e emissions and Scope 3 emissions from business travel
G4-EN15 (Financial Services Sector Disclosures)	- RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	https://www.rbs.com/content/dam/rbs_com/rbs/Images/sustainability/pdf/EY_Assurance_Statement_RBS_2017_Strategic_Report.pdf
G4-EN16 (Financial Services Sector Disclosures)	- RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
G4-EN17 (Financial Services Sector Disclosures)	- RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
G4-EN18	- RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	

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	environmental-impacts.html	
G4-EN19	- RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
G4-EN20	- RBS Annual Report and Accounts 2017, pg. 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
MATERIAL ASPECT: EFFLUENTS AND WASTE		
G4-DMA	- http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
G4-EN23 (Financial Services Sector Disclosures)	- RBS Annual Report and Accounts 2017, pg. 10, 24, 30 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
MATERIAL ASPECT: SUPPLIER ENVIRONMENTAL ASSESSMENT		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 32 - https://www.rbs.com/rbs/sustainability/responsible-business/supply-chain.html	
G4-EN32	- https://www.rbs.com/rbs/sustainability/responsible-business/supply-chain.html	
CATEGORY: SOCIAL		
SUB-CATEGORY: LABOUR PRACTICES AND DECENT WORK		
MATERIAL ASPECT: EMPLOYMENT		
G4-DMA	- https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Downloads/Human-Rights-Statement.pdf - https://www.rbs.com/rbs/sustainability/working-at-rbs.html - https://www.rbs.com/rbs/sustainability/working-at-rbs/employment-practices.html	
G4-LA1	- https://www.rbs.com/rbs/sustainability/working-at-rbs/inclusion.html - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/workforce_composition.pdf	

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G4-LA3	- https://www.rbs.com/rbs/sustainability/working-at-rbs/inclusion.html - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/workforce_composition.pdf	
MATERIAL ASPECT: LABOUR/MANAGEMENT RELATIONS		
G4-DMA	- https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Downloads/Human-Rights-Statement.pdf	
G4-LA4	- https://www.rbs.com/rbs/sustainability/working-at-rbs/employment-practices.html	
MATERIAL ASPECT: OCCUPATIONAL HEALTH & SAFETY		
G4-DMA (Financial Services Sector Disclosures)	- https://www.rbs.com/rbs/sustainability/working-at-rbs/health-and-safety.html - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Health_and_Safety_in_detail.pdf - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Health_and_Safety_public_policy.pdf	
G4-LA6	- https://www.rbs.com/rbs/sustainability/working-at-rbs/health-and-safety.html - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Health_and_Safety_in_detail.pdf	
G4-LA8	- https://www.rbs.com/rbs/sustainability/working-at-rbs/health-and-safety.html - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Health_and_Safety_in_detail.pdf	
MATERIAL ASPECT: TRAINING AND EDUCATION		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 33-34 - http://jobs.rbs.com/pages/career-development - http://www.rbs.com/sustainability/working-at-rbs/employment-practices.html - https://www.rbs.com/rbs/sustainability/working-at-rbs/inclusion.html - https://www.rbs.com/rbs/sustainability/working-at-rbs/performance-and-reward.html	

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G4-LA10	- RBS Annual Report and Accounts 2017, pg. 33-34 - https://www.rbs.com/rbs/sustainability/working-at-rbs/employment-practices.html	
G4-LA11	- https://www.rbs.com/rbs/sustainability/working-at-rbs.html	
MATERIAL ASPECT: DIVERSITY AND EQUAL OPPORTUNITY		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 34 - http://www.rbs.com/sustainability/working-at-rbs/inclusion.html	Total gender balance in top 3 senior layers
G4-LA12	- RBS Annual Report and Accounts 2017, pg. 34 - http://www.rbs.com/sustainability/working-at-rbs/inclusion.html - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/workforce_composition.pdf	https://www.rbs.com/content/dam/rbs_com/rbs/Images/sustainability/pdf/EY_Assurance_Statement_RBS_2017_Strategic_Report.pdf
MATERIAL ASPECT: EQUAL REMUNERATION FOR WOMEN AND MEN		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 7 - http://www.rbs.com/sustainability/working-at-rbs/inclusion.html - http://www.rbs.com/sustainability/working-at-rbs/performance-and-reward.html	
G4-LA13	- RBS Annual Report and Accounts 2017, pg. 7 - http://www.rbs.com/sustainability/working-at-rbs/inclusion.html - http://www.rbs.com/sustainability/working-at-rbs/performance-and-reward.html	
MATERIAL ASPECT: SUPPLIER ASSESSMENT FOR LABOUR PRACTICES		
G4-DMA	- https://www.rbs.com/rbs/sustainability/responsible-business/supply-chain.html	
G4-LA14	- https://www.rbs.com/rbs/sustainability/responsible-business/supply-chain.html	
SUB-CATEGORY: HUMAN RIGHTS		
MATERIAL ASPECT: INVESTMENT		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 32 - http://www.rbs.com/sustainability/responsible-business/business-and-human-rights.html - http://www.rbs.com/sustainability/responsible-business/business-and-human-rights.html	

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	- http://www.rbs.com/sustainability/responsible-business/modern-slavery-act.html	
G4-HR1 (Financial Services Sector Disclosures)	- RBS Annual Report and Accounts 2017, pg. 32 - http://www.rbs.com/sustainability/responsible-business/business-and-human-rights.html	
MATERIAL ASPECT: SUPPLIER HUMAN RIGHTS ASSESSMENT		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 32 - http://www.rbs.com/sustainability/responsible-business/business-and-human-rights.html - https://www.rbs.com/rbs/sustainability/responsible-business/supply-chain.html - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Downloads/sustainable_procurement_code_FINAL.pdf	
G4-HR10	- RBS Annual Report and Accounts 2017, pg. 32 - http://www.rbs.com/sustainability/responsible-business/business-and-human-rights.html	
G4-HR11	- Not aware of breaches within supply chain in 2017	
MATERIAL ASPECT: HUMAN RIGHTS GRIEVANCE MECHANISMS		
G4-DMA	- https://www.rbs.com/rbs/sustainability/responsible-business/business-and-human-rights.html	
G4-HR12	- Not aware of grievances filed in 2017	
SUB-CATEGORY: SOCIETY		
MATERIAL ASPECT: LOCAL COMMUNITIES		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 25, 29 - https://www.rbs.com/rbs/sustainability/responsible-business/enterprise.html - https://www.rbs.com/rbs/sustainability/responsible-business/giving-and-volunteering.html	
G4-SO1	- https://www.rbs.com/rbs/sustainability/responsible-business/giving-and-volunteering.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change.html	
FS13	- RBS Annual Report and Accounts 2017, pg. 29, 42 - https://www.rbs.com/rbs/sustainability/customer-focused/accessible-banking.html	

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	- http://www.rbs.com/sustainability/responsible-business/giving-and-volunteering.html	
FS14	- RBS Annual Report and Accounts 2017, pg. 28, 29, 42 - https://www.rbs.com/rbs/sustainability/customer-focused/accessible-banking.html - https://www.rbs.com/rbs/sustainability/customer-focused/customers-in-vulnerable-situations.html - http://www.rbs.com/sustainability/responsible-business/giving-and-volunteering.html	
MATERIAL ASPECT: ANTI-CORRUPTION		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 45-46, 223-234 - https://www.rbs.com/rbs/sustainability/customer-focused/conduct.html	
G4-SO3	- RBS Annual Report and Accounts 2017, pg. 45-46, 223-224 - https://www.rbs.com/rbs/sustainability/customer-focused/conduct.html https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Downloads/ABC_external_statement.pdf	
G4-SO4	- RBS Annual Report and Accounts 2017, pg. 45-46, 223-224 - https://www.rbs.com/rbs/sustainability/customer-focused/conduct.html https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Downloads/ABC_external_statement.pdf	
G4-SO5	- RBS Annual Report and Accounts 2017, pg. 45-46, 223-224 - https://www.rbs.com/rbs/sustainability/customer-focused/conduct.html - https://www.rbs.com/content/dam/rbs_com/rbs/PDFs/Sustainability/Downloads/ABC_external_statement.pdf	
MATERIAL ASPECT: PUBLIC POLICY		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 115	
G4-SO6	- RBS Annual Report and Accounts 2017, pg. 115	
MATERIAL ASPECT: ANTI-COMPETITIVE BEHAVIOUR		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 313-325	
G4-SO7	- RBS Annual Report and Accounts 2017, pg. 313-325	
MATERIAL ASPECT: COMPLIANCE		

SPECIFIC STANDARD DISCLOSURES		
Disclosures on Management Approach (DMA) and Indicators	Page Number (or Link) Information related to Standard Disclosures required by the 'in accordance' options may already be included in other reports by the organisation. In these circumstances, the organisation may elect to add a specific reference to where the relevant information can be found.	External Assurance Indicate if the Standard Disclosure has been externally assured. If yes, include the page reference for the External Assurance Statement in the report.
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 223-224 - https://www.rbs.com/rbs/sustainability/customer-focused/conduct.html	
G4-SO8	- RBS Annual Report and Accounts 2017, pg. 372	
MATERIAL ASPECT: SUPPLIER ASSESSMENT FOR IMPACTS ON SOCIETY		
G4-DMA	- https://www.rbs.com/rbs/sustainability/responsible-business/supply-chain.html	
G4-SO9	- https://www.rbs.com/rbs/sustainability/responsible-business/supply-chain.html	
SUB-CATEGORY: PRODUCT RESPONSIBILITY		
MATERIAL ASPECT: PRODUCT AND SERVICE LABELLING		
G4-DMA (Financial Services Sector Disclosures)	- RBS Annual Report and Accounts 2017, pg. 21, 36 - http://www.rbs.com/sustainability/customers.html - https://www.rbs.com/rbs/sustainability/customer-focused/financial-capability.html	
G4-PR5	- RBS Annual Report and Accounts 2017, pg. 36	
MATERIAL ASPECT: PRODUCT PORTFOLIO (Financial Services Sector Disclosures)		
G4-DMA (Financial Services Sector Disclosures)	- RBS Annual Report and Accounts 2017 – pg. 21, 31-32 - https://www.rbs.com/rbs/sustainability/responsible-business/reputational-and-environmental-social---ethical--ese--risks-/managing-ese-risk.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/financing-the-energy-sector.html - http://www.rbs.com/sustainability/responsible-business/enterprise.html	
FS6	- RBS Annual Report and Accounts 2017, pg. 5, 12-15	
FS7	- RBS Annual Report and Accounts 2017, pg. 25 - http://www.rbs.com/sustainability/customers.html - http://www.rbs.com/sustainability/responsible-business/enterprise.html	
FS8	- http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change.html	In 2017, we helped our

SPECIFIC STANDARD DISCLOSURES		
Disclosures on Management Approach (DMA) and Indicators	Page Number (or Link) Information related to Standard Disclosures required by the 'in accordance' options may already be included in other reports by the organisation. In these circumstances, the organisation may elect to add a specific reference to where the relevant information can be found.	External Assurance Indicate if the Standard Disclosure has been externally assured. If yes, include the page reference for the External Assurance Statement in the report.
	<ul style="list-style-type: none"> - https://www.rbs.com/rbs/sustainability/responsible-business/approach-to-climate-change/financing-the-energy-sector.html - https://www.rbs.com/rbs/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html 	<p>customers, both small and large, transition towards a low carbon economy by lending over £1.2 billion to the UK Sustainable Energy sector</p> <p>Limited assurance provided by Ernst & Young LLP</p>
MATERIAL ASPECT: AUDIT (Financial Services Sector Disclosures)		
G4-DMA (Financial Services Sector Disclosures)	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2017, pg. 42 - https://www.rbs.com/rbs/sustainability/sustainable-banking-at-rbs/external-assurance.html 	
MATERIAL ASPECT: CUSTOMER PRIVACY		
G4-DMA	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2017, pg. 41 - https://www.rbs.com/rbs/sustainability/customer-focused/security-and-fraud-prevention.html - https://www.rbs.com/rbs/sustainability/customer-focused/privacy.html 	
G4-PR8	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2017, pg. 25, 41 - https://www.rbs.com/rbs/sustainability/customer-focused/security-and-fraud-prevention.html - https://www.rbs.com/rbs/sustainability/customer-focused/privacy.html 	
MATERIAL ASPECT: COMPLIANCE		
G4-DMA	- RBS Annual Report and Accounts 2017, pg. 46	
G4-PR9	- RBS Annual Report and Accounts 2017, pg. 106-109, 313	