

# Shareholder information

## Analyses of ordinary shareholders at 31 December 2006

	shareholdings	Number of shares – millions	% of total
Individuals	163,039	227.4	7.2
Banks and nominee companies	21,125	2,851.2	90.4
Investment trusts	163	0.6	—
Insurance companies	337	1.7	0.1
Other companies	2,056	42.4	1.3
Pension trusts	46	11.2	0.4
Other corporate bodies	87	18.3	0.6
	<b>186,853</b>	<b>3,152.8</b>	<b>100.0</b>
Range of shareholdings:			
1–1,000	127,139	41.9	1.3
1,001–10,000	54,993	148.6	4.7
10,001–100,000	3,433	84.6	2.7
100,001–1,000,000	914	313.3	10.0
1,000,001–10,000,000	322	934.5	29.6
10,000,001 and over	52	1,629.9	51.7
	<b>186,853</b>	<b>3,152.8</b>	<b>100.0</b>

### Financial calendar

#### Annual General Meeting

25 April 2007 at 2.00 pm  
Edinburgh International Conference Centre,  
The Exchange, Morrison Street, Edinburgh

#### Interim results

3 August 2007

### Dividends

#### Payment dates:

Ordinary shares (2006 Final)	8 June 2007
Ordinary shares (2007 Interim)	October 2007
Cumulative preference shares	31 May and 31 December 2007
Non-cumulative dollar preference shares	30 March, 29 June, 28 September and 31 December 2007

#### Ex-dividend dates:

Ordinary shares (2006 Final)	7 March 2007
Cumulative preference shares	2 May 2007

#### Record dates:

Ordinary shares (2006 Final)	9 March 2007
Cumulative preference shares	4 May 2007

### Corporate Responsibility Report

If you wish to obtain a copy please contact:

Corporate Responsibility  
The Royal Bank of Scotland Group plc  
PO Box 1000  
Gogarburn  
Edinburgh EH12 1HQ

It is also available on our website at [www.rbs.com/crreports](http://www.rbs.com/crreports)

### Investor Relations

Shareholders can access updated information on RBS via our website ([www.rbs.com/ir](http://www.rbs.com/ir)).

### Shareholder enquiries

Shareholdings in the company may be checked by visiting our website ([www.rbs.com/shareholder](http://www.rbs.com/shareholder)). You will need the shareholder reference number printed on your share certificate or tax voucher to gain access to this information.

### Braille and audio Annual Review and Summary Financial Statement

Shareholders requiring a Braille or audio version of the Annual Review and Summary Financial Statement should contact the Registrar on 0870 702 0135.

### ShareGift

The company is aware that shareholders who hold a small number of shares may be retaining these shares because dealing costs make it uneconomical to dispose of them. ShareGift, the charity share donation scheme is a free service operated by The Orr Mackintosh Foundation (registered charity 1052686) to enable shareholders to donate shares to charity.

Should you wish to donate your shares to charity in this way you should contact ShareGift for further information:

ShareGift, The Orr Mackintosh Foundation,  
46 Grosvenor Street, London W1K 3HN  
Telephone: 020 7337 0501  
[www.sharegift.org](http://www.sharegift.org)

Donating your shares in this way will not give rise to either a gain or a loss for UK capital gains tax purposes and you may be able to reclaim UK income tax on gifted shares. Further information can be obtained from the HM Revenue & Customs.

### Capital gains tax

For shareholders who held RBS ordinary shares at 31 March 1982 the market value of one ordinary share held was 103p. After adjusting for the 1 March 1985 rights issue, the 1 September 1989 capitalisation issue and the bonus issue of Additional Value Shares on 12 July 2000, the adjusted 31 March 1982 base value of one ordinary share held currently is 46.1p.

For shareholders who held NatWest ordinary shares at 31 March 1982 the market value of one ordinary share held was 85.16p for shareholders who accepted the basic terms of the RBS offer. This takes account of the August 1984 and June 1986 rights issues and the June 1989 bonus issue of NatWest ordinary shares as well as the subsequent issue of Additional Value Shares.

When disposing of shares, shareholders are also entitled to indexation allowance (to April 1998 only in the case of individuals and non-corporate holders), which is calculated on the 31 March 1982 value, on the cost of subsequent purchases from the date of purchase and on the subscription for rights from the date of that payment. Further adjustments must be made where a shareholder has chosen to receive shares instead of cash for dividends. Individuals and non-corporate shareholders may also be entitled to some taper relief to reduce the amount of any chargeable gain on disposal of shares.

**The information set out above is intended as a general guide only and is based on current United Kingdom legislation and HM Revenue & Customs practice as at this date. This information deals only with the position of individual shareholders who are resident in the United Kingdom for tax purposes, who are the beneficial owners of their shares and who hold their shares as an investment. It does not deal with the position of shareholders other than individual shareholders, shareholders who are resident outside the United Kingdom for tax purposes or certain types of shareholders, such as dealers in securities.**

## **Important addresses**

### **Shareholder enquiries**

#### **Registrar**

Computershare Investor Services PLC  
PO Box 82  
The Pavilions  
Bridgwater Road  
Bristol BS99 7NH  
Telephone: 0870 702 0135  
Facsimile: 0870 703 6009  
Email: [web.queries@computershare.co.uk](mailto:web.queries@computershare.co.uk)

#### **Group Secretariat**

The Royal Bank of Scotland Group plc  
PO Box 1000  
Business House F  
Gogarburn  
Edinburgh EH12 1HQ  
Telephone: 0131 556 8555  
Facsimile: 0131 626 3081

#### **Registered office**

36 St Andrew Square  
Edinburgh EH2 2YB  
Telephone: 0131 556 8555

Registered in Scotland No. 45551

#### **Website**

[www.rbs.com](http://www.rbs.com)