

Corporate Markets

Corporate Markets is aligned around two groups of customers: Global Banking & Markets is a leading banking partner to major corporations and financial and governmental institutions around the world, providing an extensive range of debt, risk and investment services; and UK Corporate Banking is the largest provider of banking, finance and risk management services to UK corporate and commercial customers.

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2006 key highlights

- No 1 for Global Asset Backed Securities and Mortgage Backed Securities
- No 1 for Project Finance globally
- No 5 for Foreign Exchange globally
- No 6 for All Debt globally

Contribution (£m)



Retail Markets

Retail Markets provides a broad range of retail services across different brands and channels to our personal and small business customers. It has four distinct business areas: Consumer Banking, Business Banking and Cards & Direct Finance in the UK; and Wealth Management in the UK, continental Europe and the Asia Pacific region.

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2006 key highlights

- No 1 for customer satisfaction (Royal Bank of Scotland)
- No 1 for small and medium business banking
- No 1 bank for students (NatWest)

Contribution (£m)



Ulster Bank

Ulster Bank provides a broad range of banking and other financial services for personal and corporate customers across the island of Ireland, through branches, the telephone and the internet. It has the largest share of personal and business customers in Northern Ireland and is the third-largest bank in the Republic of Ireland.

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2006 key highlights

- No 1 for personal customers in Northern Ireland
- No 1 for business customers in Northern Ireland
- No 3 bank in the Republic of Ireland

Contribution (£m)

