

GENERAL STANDARD DISCLOSURES		
General Standard Disclosures	Page Number (or Link) Information related to Standard Disclosures required by the 'in accordance' options may already be included in other reports by the organization. In these circumstances, the organization may elect to add a specific reference to where the relevant information can be found.	External Assurance Indicate if the Standard Disclosure has been externally assured. If yes, include the page reference for the External Assurance Statement in the report
STRATEGY AND ANALYSIS		
G4-1	RBS Annual Report and Accounts 2016, pg. 6 – 11	
ORGANIZATIONAL PROFILE		
G4-3	Royal Bank of Scotland PLC	
G4-4	- RBS Annual Report and Accounts 2016, pg. 20-22, 41-53 - http://www.rbs.com/our-brands.html	
G4-5	- Edinburgh, Scotland - http://www.rbs.com/about/worldwide-locations.html	
G4-6	http://www.rbs.com/about/worldwide-locations.html	
G4-7	RBS Annual Report and Accounts 2016, pg. 115, 431	
G4-8	RBS Annual Report and Accounts 2016, pg. 250	
G4-9	RBS Annual Report and Accounts 2016, pg. 30, 386, 158. RBS employed 79,099 people as at 31 December 2016 (permanent headcount).	
G4-10	RBS Annual Report and Accounts 2016, pg. 30	
G4-11	- http://www.rbs.com/sustainability/working-at-rbs/employment-practices.html	
G4-12	- http://www.rbs.com/sustainability/responsible-business/supply-chain.html	
G4-13	RBS Annual Report and Accounts 2016, pg. 117, 125	
G4-14	- http://www.rbs.com/sustainability/responsible-business/environmental-social-and-ethical-ese-risks.html - http://www.rbs.com/sustainability/downloads.html (Policies)	
G4-15	- RBS Annual Report and Accounts 2016, pg.36 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/external-commitments.html - http://www.rbs.com/sustainability/responsible-business/environmental-social-and-ethical-ese-risks/soft-commodities-compact.html - http://www.rbs.com/sustainability/working-at-rbs/inclusion.html	

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G4-16	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg.36 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/external-commitments.html - http://www.rbs.com/sustainability/responsible-business/environmental-social-and-ethical-ese-risks/soft-commodities-compact.html - http://www.rbs.com/sustainability/working-at-rbs/inclusion.html 	
IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES		
G4-17	RBS Annual Report and Accounts 2016, pg. 277–415	
G4-18	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 32 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/our-material-issues.html 	
G4-19	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 32 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/our-material-issues.html 	
G4-20	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 32 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/our-material-issues.html 	
G4-21	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 32 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/our-material-issues.html 	
G4-22	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 32 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/our-material-issues.html 	
G4-23	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 32 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/our-material-issues.html 	

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STAKEHOLDER ENGAGEMENT		
G4-24	http://www.rbs.com/content/dam/rbs/Documents/Sustainability/2016docs/Listening_to_our_stakeholders.pdf	
G4-25	http://www.rbs.com/sustainability/sustainable-banking-at-rbs/stakeholder-engagement.html	
G4-26	http://www.rbs.com/sustainability/sustainable-banking-at-rbs/stakeholder-engagement.html	
G4-27	http://www.rbs.com/sustainability/sustainable-banking-at-rbs/stakeholder-engagement.html	
REPORT PROFILE		
G4-28	1 January 2016 to 31 December 2016	
G4-29	23 February 2017. In 2017, for the first time we have published a combined Strategic Report (included in the RBS Annual Report and Accounts 2016). This brings together our previously separate financial and non-financial information, describes how we create value and the key influences in our operating environment. We have also updated our sustainability pages on rbs.com with more detailed information to cover the full breath of issues we work on.	
G4-30	Annual	
G4-31	Group.Sustainability@rbs.co.uk	
G4-32	Core	
G4-33	- RBS Annual Report and Accounts 2016, pg. 35-36 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html	
GOVERNANCE		
G4-34	- RBS Annual Report and Accounts 2016, pg. 54, 57-111 - http://www.rbs.com/about/board-and-governance.html	
ETHICS & INTEGRITY		

GENERAL STANDARD DISCLOSURES		
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G4-56	- RBS Annual Report and Accounts 2016, pg. 19, 26 - http://www.rbs.com/content/dam/rbs/Documents/News/2016/October/OurCode_External.pdf	
G4-57	- RBS Annual Report and Accounts 2016, pg. 200 - http://www.rbs.com/sustainability/customers/conduct.html - http://www.rbs.com/sustainability/working-at-rbs/culture.html	Number of qualifying reports via Speak Up, the bank's whistleblowing service
G4-58	- RBS Annual Report and Accounts 2016, pg. 200 - http://www.rbs.com/sustainability/customers/conduct.html - http://www.rbs.com/sustainability/working-at-rbs/culture.html	http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html

SPECIFIC STANDARD DISCLOSURES		
DMA and Indicators	Page Number (or Link) Information related to Standard Disclosures required by the 'in accordance' options may already be included in other reports prepared by the organization. In these circumstances, the organization may elect to add a specific reference to where the relevant information can be found.	External Assurance Indicate if the Standard Disclosure has been externally assured. If yes, include the page reference for the External Assurance Statement in the report.
CATEGORY: ECONOMIC		
MATERIAL ASPECT: ECONOMIC PERFORMANCE		
G4-DMA	RBS Annual Report and Accounts 2016, pg. 5, 24-25	
G4-EC1	RBS Annual Report and Accounts 2016, pg. 5, 24-25, 32-34, 277-415	
G4-EC2	- http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html	Sustainable energy lending (£) http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html
G4-EC4	RBS Annual Report and Accounts 2016, pg. 115	
MATERIAL ASPECT: MARKET PRESENCE		
G4-DMA	- http://www.rbs.com/sustainability/working-at-rbs/performance-and-reward.html	
G4-EC5	- http://www.rbs.com/sustainability/working-at-rbs/performance-and-reward.html	
MATERIAL ASPECT: INDIRECT ECONOMIC IMPACTS		
G4-DMA	- http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/financing-the-energy-sector.html - http://www.rbs.com/sustainability/responsible-business/enterprise.html	Sustainable energy lending (£) http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html
G4-EC7	- http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html	

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	energy.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/financing-the-energy-sector.html - http://www.rbs.com/sustainability/responsible-business/enterprise.html	
G4-EC8	- http://www.rbs.com/sustainability/responsible-business/supply-chain.html - http://www.rbs.com/sustainability/responsible-business/enterprise.html - http://www.rbs.com/sustainability/customers/accessible-banking.html	Number of Foundation accounts opened http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html
CATEGORY: ENVIRONMENTAL		
MATERIAL ASPECT: MATERIALS		
MATERIAL ASPECT: ENERGY		
G4-DMA	- RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
G4-EN3	- RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
G4-EN4	- RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
G4-EN5	- RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	

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	environmental-impacts.html	
G4-EN6	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	
MATERIAL ASPECT: EMISSIONS		
G4-DMA	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html - http://www.rbs.com/sustainability/responsible-business/environmental-social-and-ethical-ese-risks/managing-ese-risks.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/financing-the-energy-sector.html 	<p>Total scope 1 and 2 location based CO₂-e emissions and Scope 3 emissions from business travel</p> <p>http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html</p>
G4-EN15	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	
G4-EN16	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	
G4-EN17	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	

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G4-EN18	- RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
G4-EN19	- RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
G4-EN20	- RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
MATERIAL ASPECT: EFFLUENTS AND WASTE		
G4-DMA	- RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
G4-EN23	- RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html	
MATERIAL ASPECT: SUPPLIER ENVIRONMENTAL ASSESSMENT		
G4-DMA	http://www.rbs.com/sustainability/responsible-business/supply-chain.html	
G4-EN32	http://www.rbs.com/sustainability/responsible-business/supply-chain.html	
CATEGORY: SOCIAL		
SUB-CATEGORY: LABOR PRACTICES AND DECENT WORK		
MATERIAL ASPECT: EMPLOYMENT		

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G4-DMA	http://www.rbs.com/content/dam/rbs/Documents/Sustainability/policies/Human-Rights-Statement.pdf	
G4-LA1	http://www.rbs.com/content/dam/rbs/Documents/Sustainability/2016docs/Workforce_compositionv2.pdf	Total gender balance in top 3 senior layers
G4-LA3	http://www.rbs.com/content/dam/rbs/Documents/Sustainability/2016docs/Workforce_compositionv2.pdf	http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html
MATERIAL ASPECT: LABOR/MANAGEMENT RELATIONS		
G4-DMA	http://www.rbs.com/content/dam/rbs/Documents/Sustainability/policies/Human-Rights-Statement.pdf	
G4-LA4	http://www.rbs.com/sustainability/working-at-rbs/employment-practices.html	
HEALTH AND SAFETY		
G4-DMA	http://www.rbs.com/content/dam/rbs/Documents/Sustainability/2016docs/Health_and_Safety_public_policy.pdf	
G4-LA6	http://www.rbs.com/content/dam/rbs/Documents/Sustainability/2016docs/Health_and_Safety_in_detail.pdf	
G4-LA8	http://www.rbs.com/content/dam/rbs/Documents/Sustainability/2016docs/Health_and_Safety_in_detail.pdf	
MATERIAL ASPECT: TRAINING AND EDUCATION		
G4-DMA	<ul style="list-style-type: none"> - http://jobs.rbs.com/pages/career-development - http://www.rbs.com/sustainability/working-at-rbs/culture.html - http://www.rbs.com/sustainability/working-at-rbs/employment-practices.html 	

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	- http://www.rbs.com/sustainability/working-at-rbs/inclusion.html - http://www.rbs.com/sustainability/working-at-rbs/performance-and-reward.html	
G4-LA10	http://www.rbs.com/sustainability/working-at-rbs.html	
G4-LA11	http://www.rbs.com/sustainability/working-at-rbs.html	
MATERIAL ASPECT: DIVERSITY AND EQUAL OPPORTUNITY		
G4-DMA	http://www.rbs.com/sustainability/working-at-rbs/inclusion.html	Total gender balance in top 3 senior layers
G4-LA12	- RBS Annual Report and Accounts 2016, pg. 30 - http://www.rbs.com/sustainability/working-at-rbs/inclusion.html http://www.rbs.com/content/dam/rbs/Documents/Sustainability/2016docs/Workforce_compositionv2.pdf	http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html
MATERIAL ASPECT: EQUAL REMUNERATION FOR WOMEN AND MEN		
G4-DMA	- http://www.rbs.com/sustainability/working-at-rbs/inclusion.html - http://www.rbs.com/sustainability/working-at-rbs/performance-and-reward.html	
G4-LA13	- http://www.rbs.com/sustainability/working-at-rbs/inclusion.html - http://www.rbs.com/sustainability/working-at-rbs/performance-and-reward.html	
MATERIAL ASPECT: SUPPLIER ASSESSMENT FOR LABOR PRACTICES		
G4-DMA	http://www.rbs.com/sustainability/responsible-business/supply-chain.html	
G4-LA14	http://www.rbs.com/sustainability/responsible-business/supply-chain.html	
SUB-CATEGORY: HUMAN RIGHTS		
MATERIAL ASPECT: INVESTMENT		

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G4-DMA	- RBS Annual Report and Accounts 2016, pg. 36 - http://www.rbs.com/sustainability/responsible-business/business-and-human-rights.html	
G4-HR1	- RBS Annual Report and Accounts 2016, pg. 36 - http://www.rbs.com/sustainability/responsible-business/business-and-human-rights.html	
MATERIAL ASPECT: SUPPLIER HUMAN RIGHTS ASSESSMENT		
G4-DMA	- RBS Annual Report and Accounts 2016, pg. 36 - http://www.rbs.com/sustainability/responsible-business/business-and-human-rights.html	
G4-HR10	- RBS Annual Report and Accounts 2016, pg. 36 - http://www.rbs.com/sustainability/responsible-business/business-and-human-rights.html	
G4-HR11	Not aware of breaches within supply chain in 2016	
MATERIAL ASPECT: HUMAN RIGHTS GRIEVANCE MECHANISMS		
G4-DMA	http://www.rbs.com/sustainability/responsible-business/business-and-human-rights.html	
G4-HR12	Not aware of grievances filed in 2016	
SUB-CATEGORY: SOCIETY		
MATERIAL ASPECT: LOCAL COMMUNITIES		
G4-DMA	http://www.rbs.com/sustainability/responsible-business/enterprise.html	
G4-SO1	- http://www.rbs.com/sustainability/responsible-business/giving-and-volunteering.htm - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change.html	
MATERIAL ASPECT: ANTI-CORRUPTION		
G4-DMA	- RBS Annual Report and Accounts 2016, pg. 200 - http://www.rbs.com/sustainability/customers/conduct.html	

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G4-SO3	- RBS Annual Report and Accounts 2016, pg. 200 - http://www.rbs.com/sustainability/customers/conduct.html - http://www.rbs.com/sustainability/downloads.html (Policies)	
G4-SO4	- RBS Annual Report and Accounts 2016, pg. 200 - http://www.rbs.com/sustainability/customers/conduct.html - http://www.rbs.com/sustainability/downloads.html (Policies)	
G4-SO5	- RBS Annual Report and Accounts 2016, pg. 200 - http://www.rbs.com/sustainability/customers/conduct.html - http://www.rbs.com/sustainability/downloads.html (Policies)	
MATERIAL ASPECT: PUBLIC POLICY		
G4-DMA	RBS Annual Report and Accounts 2016, pg. 121	
G4-SO6	RBS Annual Report and Accounts 2016, pg. 121	
MATERIAL ASPECT: ANTI-COMPETITIVE BEHAVIOR		
G4-DMA	RBS Annual Report and Accounts 2016, pg. 115, 367	
G4-SO7	RBS Annual Report and Accounts 2016, pg. 115, 367	
MATERIAL ASPECT: COMPLIANCE		
G4-DMA	- RBS Annual Report and Accounts 2016, pg. 200 - http://www.rbs.com/sustainability/customers/conduct.html	
G4-SO8	RBS Annual Report and Accounts 2016, pg. 367	
MATERIAL ASPECT: SUPPLIER ASSESSMENT FOR IMPACTS ON SOCIETY		
G4-DMA	http://www.rbs.com/sustainability/responsible-business/supply-chain.html	

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G4-SO9	http://www.rbs.com/sustainability/responsible-business/supply-chain.html	
SUB-CATEGORY: PRODUCT RESPONSIBILITY		
MATERIAL ASPECT: PRODUCT AND SERVICE LABELING		
G4-DMA	RBS Annual Report and Accounts 2016, pg. 31	Customer Trust Score
G4-PR5	RBS Annual Report and Accounts 2016, pg. 31	http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html
MATERIAL ASPECT: CUSTOMER PRIVACY		
G4-DMA	- RBS Annual Report and Accounts 2016, pg. 33 - http://www.rbs.com/sustainability/customers/security-and-fraud-prevention.html - http://www.rbs.com/sustainability/customers/privacy.html	
G4-PR8	- RBS Annual Report and Accounts 2016, pg. 33 - http://www.rbs.com/sustainability/customers/security-and-fraud-prevention.html - http://www.rbs.com/sustainability/customers/privacy.html	
MATERIAL ASPECT: COMPLIANCE		
G4-DMA	RBS Annual Report and Accounts 2016, pg. 38	
G4-PR9	RBS Annual Report and Accounts 2016, pg. 112 – 114, 367	

FINANCIAL SERVICES SECTOR DISCLOSURES		
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CATEGORY: ECONOMIC		
MATERIAL ASPECT: ECONOMIC PERFORMANCE		
G4-DMA	RBS Annual Report and Accounts 2016, pg. 5	
G4-EC1	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 5, 32 – 34, 277-415 - http://www.rbs.com/sustainability/customers/lending.html - http://www.rbs.com/sustainability/responsible-business/giving-and-volunteering.html 	<p>Lending to small and medium sized enterprises (SMEs) across England, Scotland and Wales</p> <p>http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html</p>
CATEGORY: ENVIRONMENTAL		
MATERIAL ASPECT: EMISSIONS		
G4-EN15	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	<p>Total scope 1 and 2 location based CO2-e emissions and Scope 3 emissions from business travel</p> <p>http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html</p>
G4-EN16	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	
G4-EN17	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	
MATERIAL ASPECT: EFFLUENTS AND WASTE		
G4-EN23	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 35 - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/direct-environmental-impacts.html 	
CATEGORY: SOCIAL		
SUB-CATEGORY: LABOR PRACTICES AND DECENT WORK		

FINANCIAL SERVICES SECTOR DISCLOSURES		
DMA and Indicators	Page Number (or Link) Information related to Standard Disclosures required by the 'in accordance' options may already be included in other reports prepared by the organization. In these circumstances, the organization may elect to add a specific reference to where the relevant information can be found.	External Assurance Indicate if the Standard Disclosure has been externally assured. If yes, include the page reference for the External Assurance Statement in the report.
MATERIAL ASPECT: OCCUPATIONAL HEALTH & SAFETY		
G4-DMA	http://www.rbs.com/sustainability/working-at-rbs/health-and-safety.html	
SUB-CATEGORY: HUMAN RIGHTS		
MATERIAL ASPECT: INVESTMENT		
G4-HR1	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 36 - http://www.rbs.com/sustainability/responsible-business/environmental-social-and-ethical-ese-risks.html - http://www.rbs.com/sustainability/responsible-business/business-and-human-rights.html - http://www.rbs.com/sustainability/responsible-business/modern-slavery-act.html 	
SUB-CATEGORY: SOCIETY		
MATERIAL ASPECT: LOCAL COMMUNITIES		
G4-DMA	http://www.rbs.com/sustainability/responsible-business/giving-and-volunteering.html	
G4-FS13	<ul style="list-style-type: none"> - http://www.rbs.com/sustainability/customers/accessible-banking.html - http://www.rbs.com/sustainability/responsible-business/giving-and-volunteering.html 	Number of Foundation accounts opened
G4-FS14	<ul style="list-style-type: none"> - http://www.rbs.com/sustainability/customers/accessible-banking.html - http://www.rbs.com/sustainability/responsible-business/giving-and-volunteering.html 	http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html
SUB-CATEGORY: PRODUCT RESPONSIBILITY		
MATERIAL ASPECT: PRODUCT AND SERVICE LABELING		
G4-DMA	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 21 - http://www.rbs.com/sustainability/customers.html 	
MATERIAL ASPECT: PRODUCT PORTFOLIO		
G4-DMA	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016 – pg. 21, 27, 36 - http://www.rbs.com/sustainability/responsible-business/environmental-social-and-ethical-ese-risks/managing-ese-risks.html 	Sustainable energy lending (£)

FINANCIAL SERVICES SECTOR DISCLOSURES		
DMA and Indicators	Page Number (or Link) Information related to Standard Disclosures required by the 'in accordance' options may already be included in other reports prepared by the organization. In these circumstances, the organization may elect to add a specific reference to where the relevant information can be found.	External Assurance Indicate if the Standard Disclosure has been externally assured. If yes, include the page reference for the External Assurance Statement in the report.
	<ul style="list-style-type: none"> - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/sustainable-energy.html - http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change/financing-the-energy-sector.html - http://www.rbs.com/sustainability/responsible-business/enterprise.html - http://www.rbs.com/sustainability/downloads.html (Policies) 	http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html
G4-FS6	- RBS Annual Report and Accounts 2016 – pg. 5, 12 – 14	
G4-FS7	<ul style="list-style-type: none"> - http://www.rbs.com/sustainability/customers.html - http://www.rbs.com/sustainability/responsible-business/enterprise.html 	
G4-FS8	- http://www.rbs.com/sustainability/responsible-business/approach-to-climate-change.html	Sustainable energy lending (£) http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html
MATERIAL ASPECT: AUDIT		
G4-DMA	<ul style="list-style-type: none"> - RBS Annual Report and Accounts 2016, pg. 36 - http://www.rbs.com/sustainability/sustainable-banking-at-rbs/assurance.html 	